

Scope of Work/Bill of Quantity

Name of work : Annual maintenance for SUNEXA 50 L.P.H COMMERCIAL R.O. filter installed at CCL KE LAL Hostel, Gandhinagar colony and CCL ki LAADLI Hostel, Jawahar nagar colony, Ranchi for 2 years.

S.no	Description of Activity	QTY.	Rate Per Unit (excluding GST)	Rates Quoted inclusive of GST @ 18% (₹) for 4 no unit.
1	Annual maintenance for SUNEXA 50 L.P.H COMMERCIAL R.O. filters installed at CCL KE LAL Hostel, Gandhinagar colony and CCL ki LAADLI Hostel, Jawahar nagar colony, Ranchi for 2 years.	4 Nos. of 50 LPH R.O Filter.	27,500.00	1,29,800.00
Total Estimated Cost (including GST @18%)				1,29,800.00
Note	<i>The rate is to be quoted for Annual maintenance 4 Nos. of SUNEXA 50 L.P.H COMMERCIAL R.O. filters for 2 years.</i>			

Scope of Work and Terms & Conditions

1. Scope:

- Comprehensive maintenance including all parts / materials and service charges
- Four mandatory service per machine per annum i.e. One Mandatory service every quarter for each machine. Any additional visits during the contract period, as and when required, in the event of any breakdown/malfunctioning of the equipment, upon intimation in this regard by the department.
- The component list for 1 unit of Sunexa 50 L.P.H Commercial Water Filter installed in the hostels is as follows :

Component of 1 unit of SUNEXA 50 LPH R.O. filter
1 PC Sediment
1 Pc Activated Carbon Filter
1 Pc Granular Activated Filter
1 Pc Flow Restrictor
2 Pc booster Pump
2 Pc Membrane Housing
3 Pc 100 GDP Membrane
1 PC TDS Adjuster
1 PC UF Filter
10 PC Elbow
5 Pc Tee
2 Pc Adaptor

- If any of the above components fails or malfunction during the AMC period i.e. 2 years from the Letter of Award, they must be replaced within 24 hours. The charges (service / Material) shall be deemed to be covered in the quoted/ Awarded AMC charges.
- Replacement of worn out / exhausted part will be with new parts during any kind of service that is attended (Mandatory Visit/ on complaint).
- The quotes rates will be inclusive of all materials, transportation, labour charges, Servicing chargers etc.
- The bidder has to keep record of a schedule of maintenance containing machine no., place of installation, start date of AMC, end date of AMC, Details of the services provided, etc. for each and every machine individually which should be submitted along with bill.
- Incase the defect is not attended within 24 Hrs of making a call or sending an email (email Address mentioned in the quotation of the bidder or updated subsequently with written intimation), the repair may be undertaken by any other authorized service provider of Sunexa or equivalent make/ Brand and the cost incurred shall be deducted from the amount to payed to the selected bidder.
- **Authorized Service Provider:** The bidder should be an Authorized Service provider of Water Purifier of **SUNEXA or equivalent make/ Brand**. (The Authorized Service provider is to submit authorization letter of OEM as per. An undertaking as at Annexure XV is required to be submitted by Bidder.
- **The Bidder will undertake for provision of Authentic and Original Parts of Sunexa or equivalent make/ Brand such as Aquafresh/ Lexpure etc or Higher Like Kent/ Aquaguard, etc (covered in undertaking at Annexure XV).**
- **Service center:** Bidder must have a functional service center at Ranchi. (An undertaking as at Annexure XVI is required to be submitted by Bidder) .
